



CORPORATE PROFILE



**EFFECTIVE,
RELIABLE,
SAFE TO USE**

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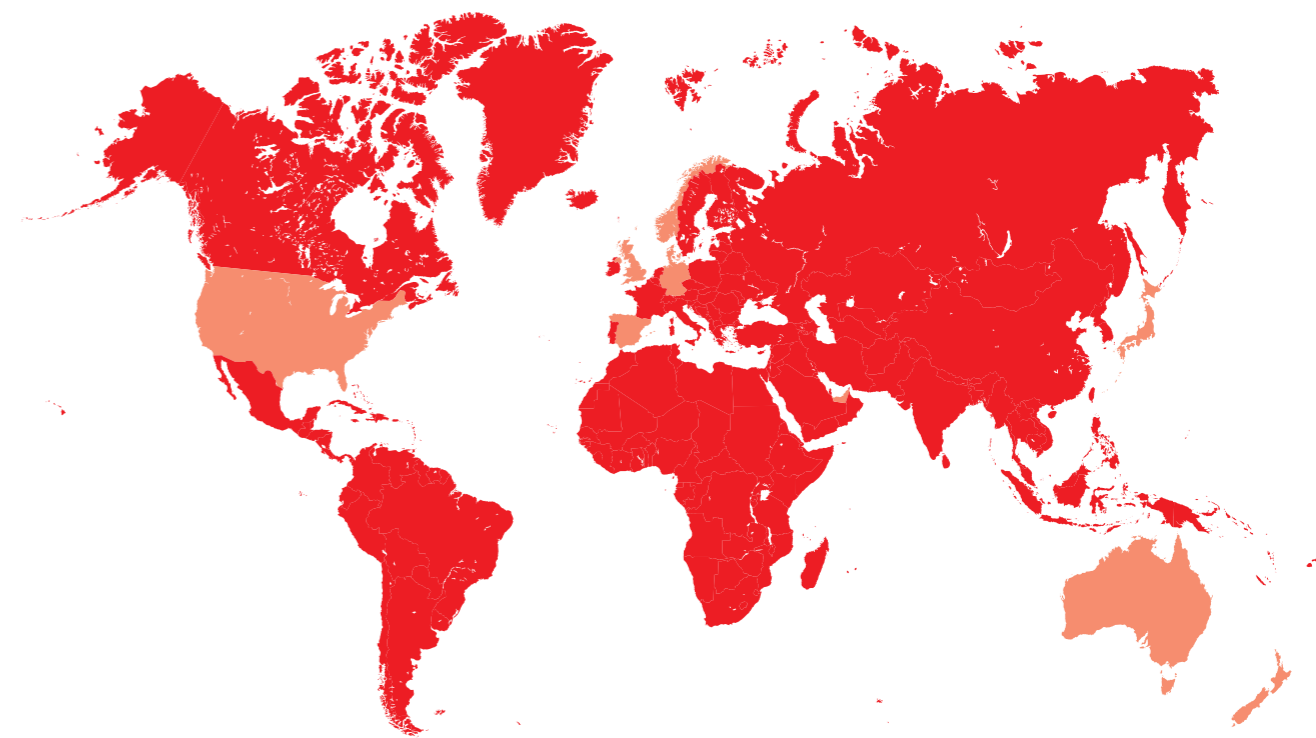


WELCOME TO RAPP AUSTRALIA

RAPP Australia has been in operation for over 30 years. We design, manufacture and distribute the highest quality fire and medical products for the pre-hospital, emergency, rescue equipment and hospital markets.

RAPP Australia is the parent company to the NEANN and firelogistics divisions. Both of our divisions are dedicated to the provision of medical and fire equipment that adhere to our Visions for Services, which is to provide equipment that is the best available for:

- Effectiveness
- Reliability
- Safety of Use



RAPP CUSTOMERS AROUND THE WORLD

- | | |
|-------------|--------------------------|
| Australia | Norway |
| Canada | Singapore |
| Denmark | Spain |
| Germany | United Arab Emirates |
| Japan | United States of America |
| New Zealand | United Kingdom |





MEDICAL DIVISION

NEANN is RAPP Australia's medical division, operating as suppliers, designers and manufacturers of unique and leading medical products and equipment as well as maintaining exclusive distribution of some of the best medical equipment from around the world.

NEANN is the exclusive Australian distributor for a variety of world renowned brands.

NEANN is a leading brand among first aid and ambulance suppliers, specialising in:

- Medical Equipment Bags, Backpacks and Equipment Kits, such as Travel, Fire First Aid and Trauma Kits
- IV Equipment
- Resuscitation Equipment
- Immobilisation and Extrication Equipment
- Defibrillators
- Oxygen Regulators
- Suction Devices
- Medical Oxygen Equipment and CPAP Equipment, offering a range of in-house and third party products including Intubation Laryngeal Airways (ILA), Emergency Ventilators and much more.
- Spine Boards
- Clear Collars
- Stretchers



NEANN Medical Kits

A LEADER IN PRE-HOSPITAL SPINAL CARE

NEANN is a world leader in pre-hospital spinal care development and equipment design. Our NEANN Immobilisation and Extraction Jacket (NIEJ), Clear Collars and Spine Board products are considered essential and are our most sought after products.

Seeing a need for better Spine Board design and application, NEANN sought out the best Spine Board and Stretcher designs. The result is that we developed a new, lightweight and durable product that is now being used in every state in Australia.



NEANN Long Spine Board (LSB)

“ St John Ambulance Western Australia has been dealing with RAPP for the past two years. During this time we have had a complete review of our paramedic and volunteer equipment bags, carry bags and various other equipment. Most of the work done was developmental and custom made for us.

The business ethic, service provided and the workmanship from their team is commendable. I would recommend RAPP Australia (NEANN) to any service.

D Brink, Executive Manager Clinical Governance, St John Ambulance WA





FIRE FIGHTING & SAFETY EQUIPMENT DIVISION

firelogistics is the fire fighting and public safety equipment division of RAPP Australia. The brand was set up as a means to develop, manufacture and supply high performance fire fighting equipment and rescue gear, as well as distribute the most effective, reliable and safe to use fire equipment from around the world.

firelogistics products are in service in many fire fighting and emergency services agencies around Australia and also internationally.

firelogistics is committed to the continued support of fire, police, medical and emergency services staff through sourcing, designing, manufacturing and distributing the highest quality fire fighting equipment and rescue gear possible.

An example of some firelogistics products presently in service around Australia include:

- Fire weather kit
- Equipment bags
- Personal equipment harness
- TOWD kit bag (Turn Out Wet & Dry)
- Backcare BOSS backpack spray unit
- Flexitanks (buoy wall, collar tanks)
- Compact first aid kit (specifically for fire emergencies)
- Long spine board



“ Organisations and government departments ask firelogistics for specific product solutions. We assist our customers in improving the effectiveness of existing fire fighting equipment and rescue gear. ”

R Buckle, Managing Director, RAPP Australia

Myti-Flo Fire Hose





CLIENTS

RAPP Australia holds many current and ongoing contracts with government departments, sporting agencies, health organisations, hospitals, clinics, ambulance services, defence and other emergency services operations throughout Australia and around the world.

COLLABORATION |

RAPP Australia is often approached by clients seeking assistance in refining, modifying or developing a product to suit a particular need.

We have a design department with full time staff dedicated to developing new products and innovations. Our designers pride themselves on working with clients in a collaborative manner to find the best outcomes.

COMMITMENT |

To maintain our leadership position we commit to our customers by:

- Continuously applying innovation to our existing products
- Designing new products in conjunction with our customers
- Continually searching the world for the latest best practice
- Introducing innovation and best practice as soon as practicable



RESEARCH & DEVELOPMENT

RAPP Australia invests heavily in research and development; this is one of the reasons why we remain at the forefront of our industry.

Our team of dedicated CAD operators, industrial engineers and sales representatives routinely travel the world to source leading edge materials and best practice techniques for design.

Collaboration among our designers, production and administrative staff provides the best possible products and our cohesive team are constantly challenging themselves to develop new items.

Additionally, many products have undergone numerous upgrades thanks to the awareness of new developments in manufacturing, materials, field use and client feedback.

PRODUCTS OF THE HIGHEST STANDARDS |

All of RAPP Australia's products undergo rigorous testing to ensure effectiveness, reliability and safety, and also meet standards of production and testing in their country of origin as well as Australian legal requirements.

RAPP Australia holds an ISO 9001: 2008 Quality Management Systems Certificate, our products meet Australian Standards and Regulations where appropriate, and any product designed and manufactured by RAPP Australia undergoes stringent assessment and evaluation prior to release.

“ We work successfully with our customers to provide the most appropriate and effective equipment and supplies to their career and volunteer personnel. We help them to complete their tasks successfully and ensure they return safely. ”

R Buckle, Managing Director, RAPP Australia



RECOGNITION

For over 30 years RAPP Australia has been providing our customers with effective, reliable and safe to use equipment. Over that time we are proud to have received substantial recognition to the contribution we have made to our industry.

ACHIEVEMENTS |

- Attained ISO 9001:2008 Quality Management System
- Therapeutic Goods Administration accreditation
- Awarded a Sustainably Certificate in 2008
- Our major clients select RAPP as their preferred supplier, time and time again
- RAPP holds exclusive distributor rights to sell a select range of world's best products
- We are proud of our involvement in the community. RAPP sponsors many organisations, such as The Leukaemia Foundation
- RAPP supports our employees when they frequently participate in events such as the Master Games and when their volunteer fire fighting duties take them away from work



HOW WE WORK

We provide a depth of service that only comes through unconditional commitment.

Our long standing experience, of over 30 years in the emergency and hospital fields, enables us to understand the bigger picture. Our approach to design, innovation and sourcing world's best materials and solutions is delivered through our customer service philosophy, project methodology and framework. Our commitment to our customers builds our relationships and sets our mutual future. As a result we become our customers valued and trusted partner.

OUR PEOPLE |

Our people come from diverse backgrounds and bring with them qualifications, skills and decades of experience. It's our teams' passion for their jobs and commitment to ensuring our customers employees return safely home, which makes RAPP Australia the successful organisation it is today.

RAPP team members have worked in nursing and firefighting roles, so know first hand the challenges of these work environments. Our professional team also includes experts in CAD design, Industrial Engineers specialising in innovation.

Our Sales Executives are focused on solving customer needs and forming long term working relationships. And our Customer Service, Administrative, Design, Manufacturing and Distribution Operations teams pride themselves on their professionalism, efficient response and support.

“ We make it our business to help our customers to achieve their goals. I invite you to call us today and begin a partnership that you will be thankful you began, for many years to come. ”

R Buckle, Managing Director, RAPP Australia